



## Risk Disclosure Statement – Eco Wanaka Adventures

At Eco Wanaka Adventures, the health and safety of our guests, staff, and community is our highest priority. Our tours operate in natural and sometimes remote environments, where certain risks are inherent and cannot be entirely eliminated.

### Purpose

This statement is intended to provide clear and comprehensive risk disclosure information for booking agents, and individual participants. It outlines the potential hazards associated with our experiences, our control strategies, and the responsibilities of all parties involved. This document is reviewed regularly to ensure it remains accurate and reflective of our practices.

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### Our Responsibilities

Eco Wanaka Adventures complies with all relevant New Zealand legislation including the Health and Safety at Work Act, the Maritime Transport Act, and applicable safety regulations. We:

- Take all reasonable steps to identify, assess and control hazards.
- Employ trained, qualified and competent staff.
- Operate vessels in accordance with approved Maritime New Zealand Transport Operator Plans (MTOPL).
- Maintain emergency response protocols and provide thorough safety briefings before departure.
- Continuously review and improve our systems in response to incidents or near-misses.

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### Potential Risks & Mitigation Strategies

Hazard	Description	Control Measures
<b>Slips, Trips &amp; Falls</b>	Wet decks, uneven ground, steps or rocky trails	Good housekeeping, guest reminders, signage, footwear guidance
<b>Operating Near Water</b>	Risk of falling into water or drowning	Lifejackets provided, trained staff, safety briefings, area supervision

Hazard	Description	Control Measures
<b>Sudden Vessel Movement</b>	Rough waters, vessel manoeuvring, moving parts	MTOP compliance, restricted access to moving parts, safe seating
<b>Weather or Natural Hazards</b>	Wind, rain, lightning, earthquakes, seiche waves	Daily monitoring, cancellations in unsafe conditions, emergency protocols
<b>Medical Events</b>	Accidents, allergic reactions, pre-existing conditions	First aid kits onboard, some staff trained in first aid, AEDs location aware
<b>Accessibility Limitations</b>	Uneven terrain, stairs, narrow passageways	Guests are advised to contact us prior to booking to discuss mobility needs & weather
<b>Emergency Situations</b>	Earthquake, fire, tsunami, flood	Evacuation plans, staff training, emergency call procedures, skippered drills

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### **Personal Responsibility:**

All participants are expected to follow crew instructions at all times. It is your responsibility to inform us of any medical conditions or concerns prior to departure. Lifejackets are provided and must be worn when instructed.

**By joining our tour, you confirm that you understand the nature of these risks and accept personal responsibility for your safety.**

If you have any questions or would like more information about safety procedures, please don't hesitate to contact us.

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### **Feedback & Continuous Improvement**

We value your feedback. If you observe a potential hazard or have suggestions for improving safety, please let us know. We are committed to continual learning and enhancing the experience for all.

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